



CASH MANAGEMENT SOLUTIONS

SIS Confluence 2023

18th April 2023





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#### Disclaimer







CEO, SIS-Prosegur JV (Cash Management Services)

**Mr. Oscar Esteban** has over three decades of experience across industries in leadership positions. He has international experience across Europe, LATAM and Asia and within Asia, he has worked across China, Singapore, UAE, Saudi Arabia and India.

Oscar has been with Prosegur since 2002. While working with Prosegur, he has played a crucial role as an Operations Director for the cash management division of Spain (2002-2004), MD for the cash management business of Spain (2004-2008), Chief Risk Officer for all businesses in Europe (2008-2010), Business Director for the Asian region (2010 till date). Since 2015, Oscar has been the CEO of the joint venture between SIS Group and Prosegur for the cash management business in India.

He has key memberships across ESTA, ACMA, CLAi and CCA.

Before joining Prosegur, he worked with TICSA, Novotec Consultores and DHL Logistica.

Mr. Oscar has a Master's in Industrial Management, Master in Trade and International Economic Relations & an Executive Management Development Program. He is a Chemical Engineer. He is a Spanish national, married and has one son.



Highly reputed and fastest growing cash management company in India. Ranked #2, SIS Prosegur is a leader in implementing innovative global practices, by making cash payments more efficient

### **Company Overview**





Market leader

#1

Security solutions

#2

Facility management 2.80 lakhs+

**Employees** 

15,800+

Clients



## GLOBAL

Market leader

160,000+

**Employees** 

10,000+

Vehicles for cash movement

25

Countries in 5 continents





10,000

**ATMs** 

10,000+

**Employees** 

3,000

Cash vans

22,000

Retail Points



JV since 2012

#### Pan India reach



15 Regions



90+

**Branches** 

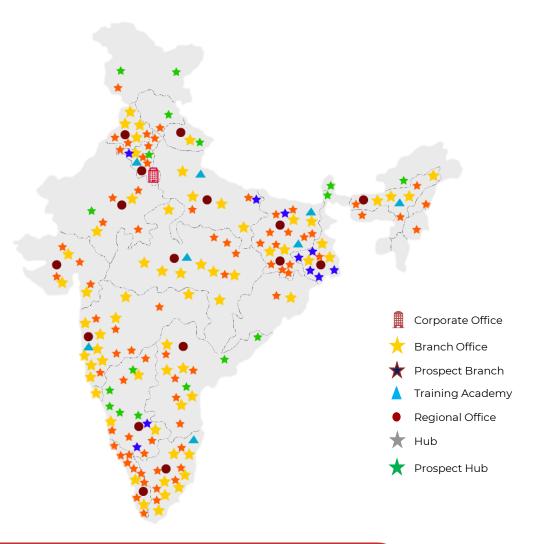


60+

**Vaults** 



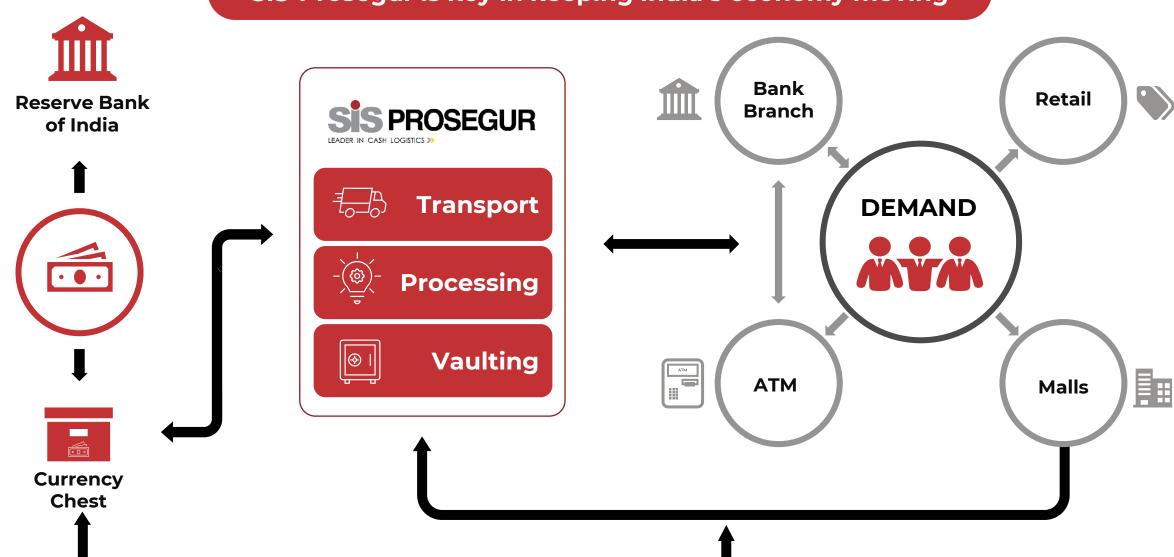






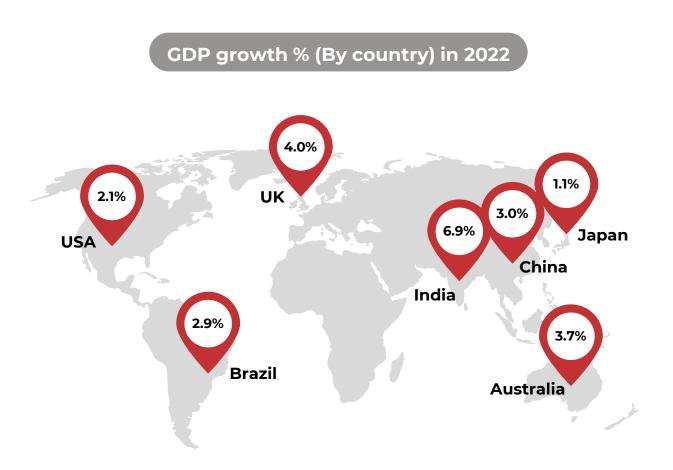
### SIS-Prosegur: Cornerstone of cash supply chain management

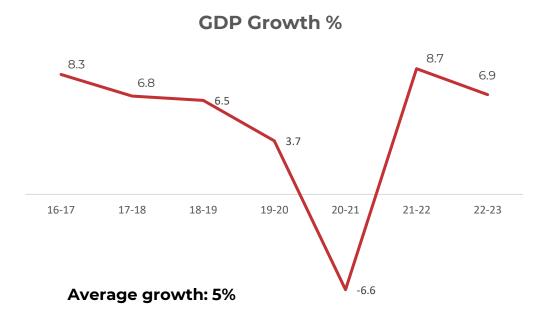
#### SIS-Prosegur is key in keeping India's economy moving



# India's robust fundamentals to drive growth of the cash management industry..







- With a CAGR of 15%, the middle class in the region is expanding and is projected to reach between 300 400 mn.
- Their disposable income enables discretionary purchases.

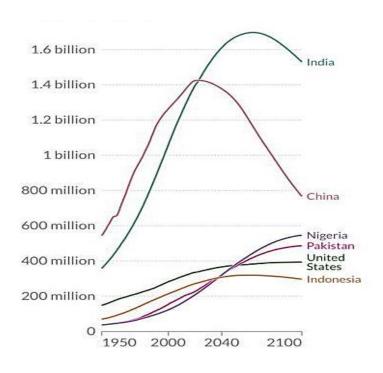
# India's high GDP growth rate is expected to strengthen its leadership position



### **Demographics**

#### Population, 1950 to 2100

Projections from 2022 onwards are based on the UN's medium-fertility scenario.



#### **Economics**

World's largest economies (measured in USD)					
Ranking	1980	2000	2022	2050	2075
1	United States	United States	United States	China	China
2	Japan	Japan	China	United States	India
3	Germany	Germany	Japan	India	United States
4	France	United Kingdom	Germany	Indonesia	Indonesia
5	United Kin dom	France	India	Germany	Nigeria
6	Italy	China	United Kingdom	Japan	Pakistan
7	China	Italy	France	United Kingdom	Egypt
8	Canada	Canada	Canada	Brazil	Brazil
9	Argentina	Mexico	Russia	France	Germany
10	Spain	Brazil	Italy	Russia	United Kingdom
11	Mexico	Spain	Brazil	Mexico	Maxico
12	Netherlands	Korea	Korea	Egypt	Japan
13	India	India	Australia	Saudi Arabia	Russia
14	Saudi Arabia	Netherlands	Mexico	Canada	Philippines
15	Australia	Australia	Spain	Niqeria	France

# Cash continues to be the preferred mode of payment, growing at a CAGR of 11% (Oct. '16 – Oct.'22)



# Cash is still king as digital divide between Bharat and India continues

Cash in circulation rose by ₹11,115 cr in the week-ended October 15

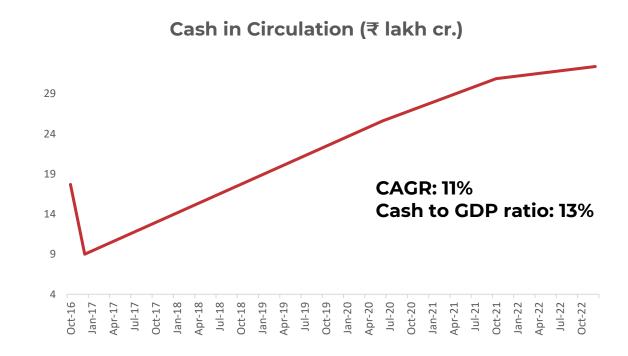
#### SURESH PIYENGAR

Mumbai, October 2

The demand for currency, which has seen a steady surge with the onset of festival season this month, has once again proved that cash is king as the digital divide between Bharat and India still remains startling.



Currency with the public has increased by ₹63,103 crore to ₹28,14,931 crore as of September 24



The implicit demand for cash highlights its dominant position in the economy

### SIS-Prosegur offers a comprehensive range of classic Cash Management Solutions...











Cash Pickup & Delivery





ATM Replenishment





Cash Assistant – Cash Processor





Vaulting









## Becoming a trusted partner for clients



#### **Banks DCB BANK** CICI Bank State Bank of Patiala **%** Andhra Bank बैंक ऑफ़ बड़ौदा Bank of Baroda 🙏 बैंक ऑफ़ इंडिया Bank of India (ii) IDBI BANK देना बेंक DENA BANK FEDERAL BANK बैंक ऑफ महाराष्ट्र Bank of Maharashtr सेन्ट्रल बेंक ऑफ़ इंडिया Central Bank of India Vananchal Gramin Bank वनांचल ग्रामीण वेंक

केनरा बैंक Canara Bank

citibank

**PICICI** Bank

**76**%

BMO (A) Bank of Montreal

युनाइटेड बैंक ऑफ इंडिया United Bank of India

ING 🌬

ING VYSYA BANK

YES BANK

( Union Bank

കേരള ഗ്രാമീൺ ബാങ് Kerala Gramin Bank

VIJAYA BANK

**W**UCO BANK

IDFC BANK

YES BANK

EXPERIENCE BUN ESPENIE



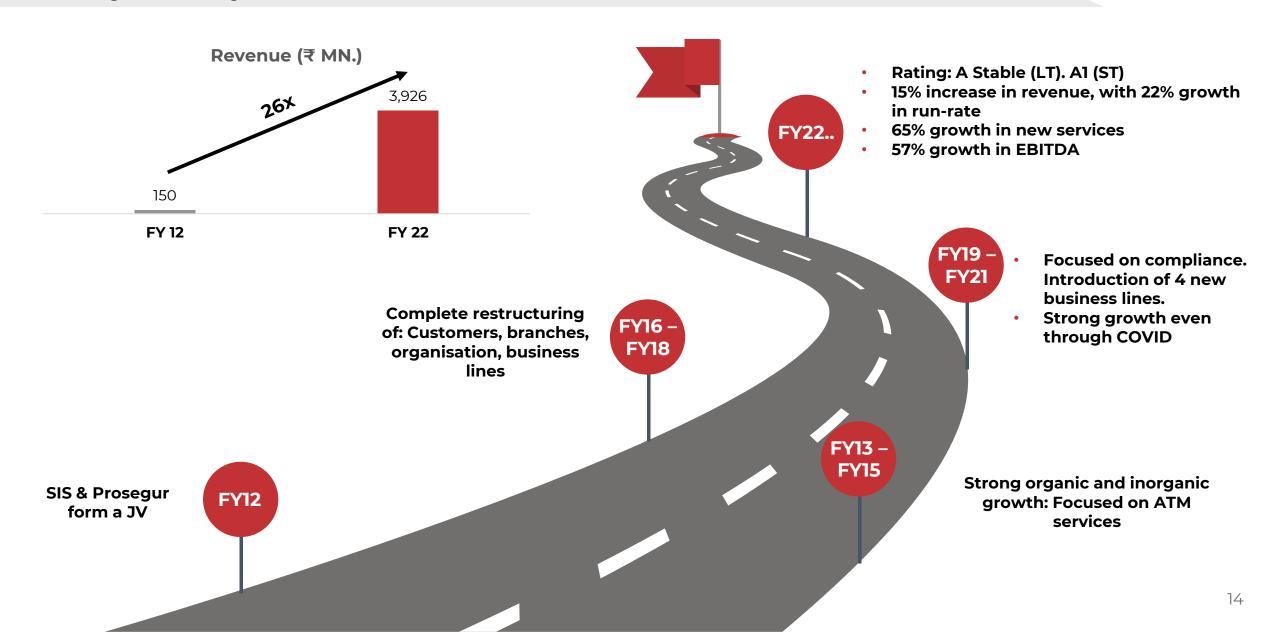




Indian Overseas Bank









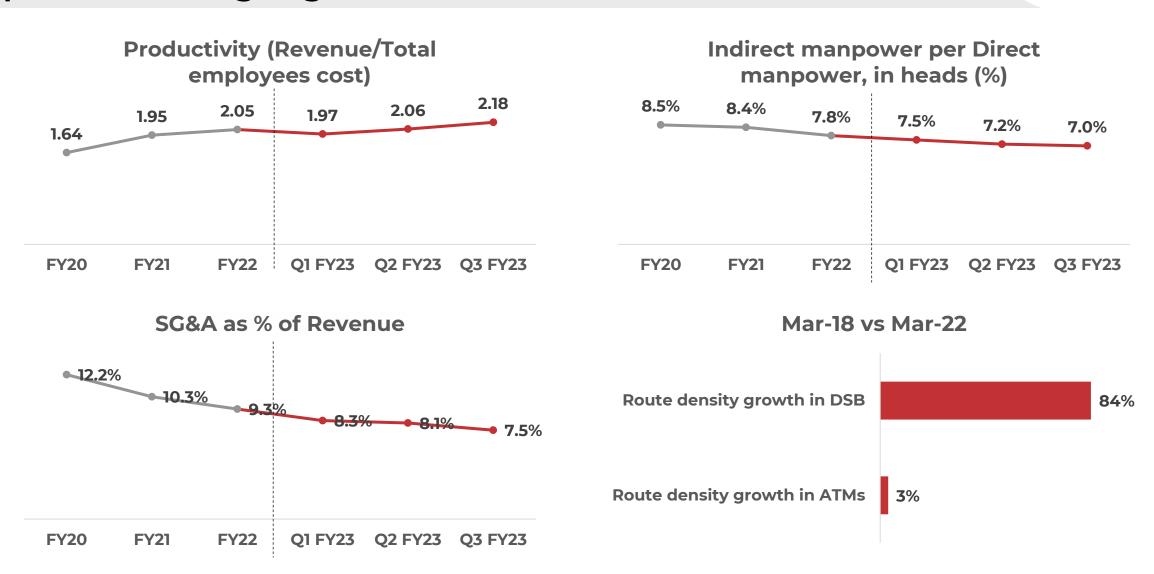




Multiple factors and initiatives have contributed towards SIS Prosegur's journey to become a profitable business provider



## **Operational Highlights**







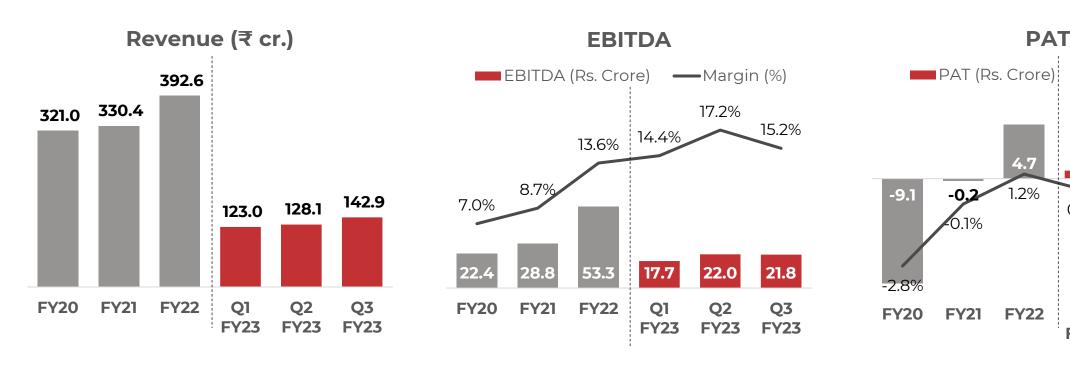
—Margin (%)

0.7

0.5%

3.3%

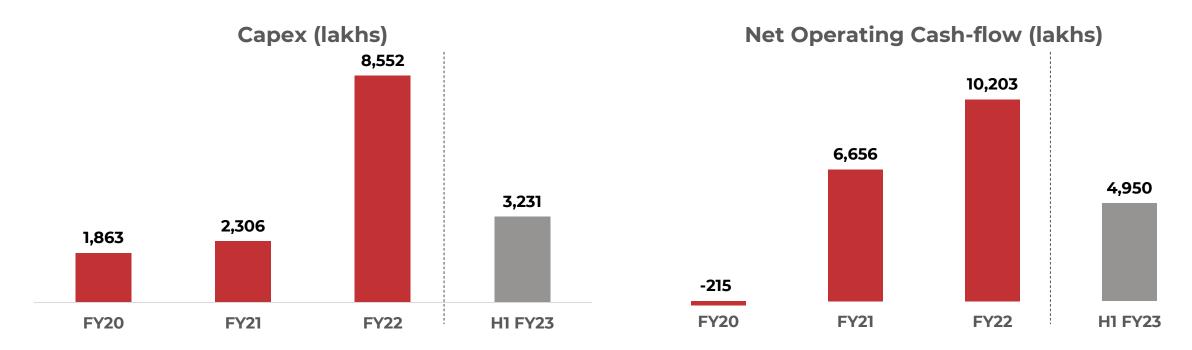
1.8%



- Steady positive growth in key operational and financial metrics
- Revenue has grown 26x since the JV was established
- Superior performance even through COVID-19
- Recorded the highest growth in the industry
- Demonstrated higher growth in profitability vs. revenue growth







- Sustained investments in capex to drive business growth: Growth initiatives and the implementation of RBI-MHA regulations, primarily the procurement of new vehicles, have led to the rise in Capex
- Operating cash flows have been driven by focused working capital management: Despite the increase in CAPEX, the company's robust performance has led to positive net operating cash flow
- Average net cashflow of ₹91.6 cr. in last 3 years

## **Key Differentiators**



## Innovation and technology

- Productivity & security enhancements
- 15+ software packages working in sync, mostly proprietary
- 5 apps to capture PoS data
- Only company with software solution for cassette swap
- Only on-line solution for cash deposit machines
- Office on wheels solution for banks

#### De-risk

- Minimal losses as a % of revenue vs 1-3% industry average
- System driven for decision making
- Only company in India with High-Risk Cash Van technology
- Only company in India with National Operation Center (NoC) concept
- Independent audit team reporting to CEO (45 employees for cash & process audit)

## Regulation and Compliance

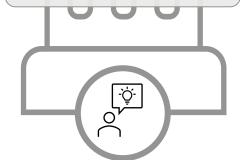
- Promoting a more professional and level playing field according to international standards
- Steady compliance progress in last 3 years
- 1st player prepared for phase 1-cassette swap in 2023, 3 months ahead of the industry

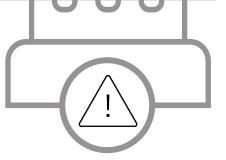
#### Vision and Leadership

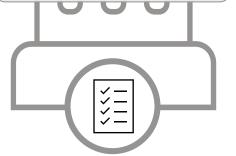
- Set-up Cash Logistics Association, held president / secretary positions since 2012
- Set-up Currency Cycle Association, secretary since inception
- 42% currency chests have outsourced to us
- 4 new business lines in last 3 years
- First cash management company in India to be ISO 14000 certified (Environment)

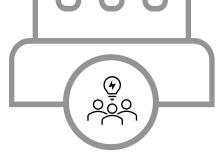
#### People

- 25 hours annual training per employee
- 90% staff accredited by Currency Cycle Association
- SIS was among the best employers in India by Great Place to Work
- Online university access
- Social benefits, including health and death insurance for all employees













## World class technology and innovation to enhance efficiency





#### Applications for seamlessly capturing service data from PoS to billing



Bank on wheels: Fully equipped mobile bank branch



NoC international: For risk mitigation



Cash Today: New business line as a back-office solution for retail; software to connect online





## Mostly cash logistics business (90%), with 25% ops still in-house by Banks

 Cash industry's worldwide ratio in mature markets is at 60:40 (logistics: processing)

#### Organized retail as a new customer

 Growth in the penetration of organized retail and higher compliance costs have led to a new customer segment for the cash management industry: Organized retail



#### Regulation

- Increase in barriers to entry
- High capex requirements

# 7% of the cash management industry is with non-compliant players

 Enhanced focus on compliance and professionalism since 2018







Q&A





## Thank You

**Bharat Bakhshi** (President - M&A, IR and Ventures) **Shweta Jain** (Associate Vice President – M&A & IR) **SIS Ltd.** 

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# Annexure



## **Organisation Chart**

